

Customer service satisfaction survey email template

Text to copy and paste:

Subject: We'd love your feedback on our customer service!

Hi [Customer Name],

We hope your recent interaction with our customer service team met your expectations. To help us improve, we'd appreciate your feedback on how we did!

How would you rate your overall satisfaction with the customer service you received?

[1 Star] [2 Star] [3 Star] [4 Star] [5 Star]

If you have any specific feedback about the service, we'd love to hear it! Simply reply to this email with your thoughts.

Thank you for helping us serve you better!

Best regards,

[Your name]

[Your company name]

[CTA: Share your feedback now]

